

Summary of Feedback from the EQ-Arts Quality Expert Training 2017

Number of Participants: 15

1. All documents provided for the training programme were fit for purpose:

Agree	Mostly Agree	Don't Know	Mostly Disagree	Disagree
14	1			

2. The purpose and aims of the training programme were clear:

Agree	Mostly Agree	Don't Know	Mostly Disagree	Disagree
15				

3. The format of the training programme was appropriate to its purpose and aims:

Agree	Mostly Agree	Not Sure	Mostly Disagree	Disagree
13	2			

4. The preparation expected of you was reasonable in relation to the format and aims of the training programme:

Agree	Mostly Agree	Not Sure	Mostly Disagree	Disagree
13	2			

5. The rooms in which the training programme took place were suitable to its purpose and format:

Agree	Mostly Agree	Not Sure	Mostly Disagree	Disagree
10	5			

6. The trainers who delivered the programme had an appropriate level of knowledge and experience to ensure that its purpose and aims could be met:

Agree	Mostly Agree	Not Sure	Mostly Disagree	Disagree
14	1			

7. The training programme offered you an appropriate degree of challenge:

Agree	Mostly Agree	Not Sure	Mostly Disagree	Disagree
11	3	*		

* One participant did not answer the above question.

8. Please use the box below to expand on any of your answers to the questions above:

"The expertise and conduct of the trainers"

"The simulation set-up was very well thought through and extremely helpful"

"The training was carried out in a very enjoyable manner"

"Feedback sessions were very interesting"

"I felt that this training session provided a very realistic experience"

"It would be better to book a more comfortable room"

"Could not have been better, thank you"

"Participants could have been given more opportunity to share their own experience"

"A more intimate place to have dinner and lunch would have been better"

"Roleplaying part is great"

"Great and enjoyable experience, groups were well formed"

- “A good training opportunity, particularly due to its participatory nature”
 “useful to include participants in the [institutional] panels”
 “Perhaps a library of examples of oral reports ... would be a useful addition”
 “More detailed feedback given in response to individual contributions”

9. The aims of the training programme stated in advance were to:

- 1) familiarise participants with the ESG for Quality Assurance in the EHEA;
- 2) engage participants in processes of evidence gathering and analysis, and the development of strategic approaches for the evaluation of internal QA processes;
- 3) involve participants in a close simulation of an international external peer-review QA process (including the elements of preparation, intensity of workload, complexity of task, etc.);
- 4) [enable the participant] to adapt their communication and teamwork skills to the specific context of international external QA review processes;
- 5) involve participants in simulated processes of the formulation and framing of recommendations and commendations as a precursor to drafting a report.

Having completed the programme do you think that the above aims were:

Fully met	Mostly met	Only partly met	Not met at all
14	1		

10. If not fully met, which of above aims do you think the training programme did not fully achieve (please circle):

1	2	3	4	5
			1	

11. Do you think that Prague is an appropriate place to locate the training programme (please circle)?

Yes	Not Sure	No
14	1	

Please note below the main reasons for your answer to the above question:

- Opportunity to visit the City [3]
- Good transport links [5]
- Cultural interest [1]
- Cost of living [1] as a negative comment
- No specific comment made [6]

12. Would you recommend this training programme to a colleague?

Definitely	Possibly	Not Sure	Definitely Not
15			